



IT Support Plans and Features

	Advanced	Enterprise	Managed IT Services
Remote end-user assistance	✓	✓	✓
On site end-user assistance	optional	✓	✓
Monthly report	✓	✓	✓
Endpoint management	optional	✓	✓
Mobile Device Management (MDM)	X	✓	✓
Centralized Anti-virus/Anti-malware solution	X	optional	✓
Network administration & maintenance	X	optional	✓
Network monitoring	X	optional	✓
On premise servers administration & maintenance	X	optional	✓
Cloud solutions administration	X	optional	✓
IT organization & strategy	X	optional	✓
Network assessment	X	optional	✓
Security assessment	X	optional	optional
Backup solution	X	optional	optional
Google Apps / Office 365 backup	X	optional	optional
Business Continuity solutions and disaster recovery p	X	optional	optional

For more information, please send an email to info@lincproject.net or call **646-494-4535**